



# Red Hat Ansible Automation Platform 2.3

## Private Automation Hub life cycle

Maintenance and Updates Statement for Automation Hub



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## Abstract

This document describes the maintenance schedule for security patches and feature enhancements that Red Hat will provide for the Private Automation Hub.

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## MAKING OPEN SOURCE MORE INCLUSIVE

Red Hat is committed to replacing problematic language in our code, documentation, and web properties. We are beginning with these four terms: master, slave, blacklist, and whitelist. Because of the enormity of this endeavor, these changes will be implemented gradually over several upcoming releases. For more details, see [our CTO Chris Wright's message](#).

## CHAPTER 1. OVERVIEW

As part of an {PlatformName} subscription, customers have access to a supported version of {HubName}. Red Hat provides a published product life cycle for {HubName} so that customers and partners can properly plan, deploy, support, and maintain their {PrivateHubName}s that they use with the {PlatformNameShort}. This life cycle encompasses stated time periods for each version of {HubName}, starting with 4.2. The life cycle for each version of {HubName} is split into production phases, each identifying the various levels of maintenance over a period of time from the initial release date. While multiple versions of {HubName} will be supported at any one time, note that this life cycle applies to each specific version of {HubName} (4.2, 4.3 and so on).

Customers are expected to upgrade their {HubName} environments to the most current supported version of the product in a timely fashion. Bug fixes and feature-work will target only the latest versions of the product, though some allowance may be given for high security risk items.

### Glossary

- **Maintenance** - Security and Application Bug fixes.
- **Updates** - Application Feature Enhancements
- **Private Automation Hub** - Refers to the customer installable {HubName} as provided via Subscription Manager.



## CHAPTER 2. LIFE CYCLE DATES

Red Hat Automation Hub Release	General Availability	Full support ends	Maintenance Support 1 ends	End of Life
4.4	December 2, 2021	June 2, 2022	December 2, 2022	June 2, 2023
4.2	November, 18, 2020	May 17, 2021	November 18, 2021	November 18, 2022

## CHAPTER 3. SCOPE OF COVERAGE

Support will be provided for use according to the published Scope of Coverage in Appendix 1 of the [Red Hat Enterprise Agreement](#). To encourage the rapid adoption of new technologies while keeping the high standard of stability inherent in Red Hat enterprise product, the product life cycle for Red Hat {HubName} is divided into three phases of maintenance, described below.

## CHAPTER 4. PRODUCTION PHASES

### Full Support Phase

During the Full Support Phase, Red Hat will provide:

- Qualified critical and important security fixes
- Urgent and high priority bug fixes
- Select enhanced software functionality

This will be delivered in the form of sub-minor releases. A release of {HubName} is supported under the Full Support Phase for 6 months after its initial release.

### Maintenance Support 1 Phase

During the Maintenance Support 1 Phase, Red Hat will provide:

- Qualified critical security fixes
- Urgent bug fixes

These fixes will be delivered in the form of sub-minor releases.

A release of {HubName} is supported under the Maintenance Support 1 Phase for 6 months after it leaves the Full Support Phase.

### Maintenance Support 2 Phase

During the Maintenance Support 2 Phase, Red Hat will provide:

- Qualified critical security fixes

These fixes will be delivered in the form of sub-minor releases.

A release of {HubName} is supported under the Maintenance Support 2 Phase for 6 months after it leaves the Maintenance Support 1 Phase. All updates are provided at Red Hat's discretion.