

Red Hat Insights 1-latest

Red Hat Insights Remediations Guide

Fixing issues on RHEL systems with remediation playbooks

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Abstract

Create and execute playbooks to remediate issues on any system registered with Insights. Red Hat is committed to replacing problematic language in our code, documentation, and web properties. We are beginning with these four terms: master, slave, blacklist, and whitelist. Because of the enormity of this endeavor, these changes will be implemented gradually over several upcoming releases. For more details, see our CTO Chris Wright's message.

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CHAPTER 1. REMEDIATIONS OVERVIEW

After identifying the highest remediation priorities in your Red Hat Enterprise Linux (RHEL) infrastructure, you can create, and then execute, remediation playbooks to fix those issues.

Subscription requirements

• Red Hat Insights for Red Hat Enterprise Linux is included with every RHEL subscription. No additional subscriptions are required to use Insights remediation features.

User requirements

- Access remediation capabilities in the Insights for Red Hat Enterprise Linux application on the Red Hat Hybrid Cloud Console (Hybrid Cloud Console).
- Access Red Hat Satellite-managed systems in the Console or in the Satellite application UI.
- All Insights users will automatically have access to read, create, and manage remediation playbooks.
- The ability to execute playbooks on remote systems requires the **Remediations administrator** predefined User Access role, granted by an Organization Administrator in Identity & Access Management settings on the Hybrid Cloud Console.

1.1. USER ACCESS SETTINGS IN THE RED HAT HYBRID CLOUD CONSOLE

User Access is the Red Hat implementation of role-based access control (RBAC). Your Organization Administrator uses User Access to configure what users can see and do on the Red Hat Hybrid Cloud Console (the console):

- Control user access by organizing roles instead of assigning permissions individually to users.
- Create groups that include roles and their corresponding permissions.
- Assign users to these groups, allowing them to inherit the permissions associated with their group's roles.

1.1.1. Predefined User Access groups and roles

To make groups and roles easier to manage, Red Hat provides two predefined groups and a set of predefined roles.

1.1.1.1. Predefined groups

The **Default access group** contains all users in your organization. Many predefined roles are assigned to this group. It is automatically updated by Red Hat.



NOTE

If the Organization Administrator makes changes to the **Default access** group its name changes to **Custom default access** group and it is no longer updated by Red Hat.

The **Default admin access** group contains only users who have Organization Administrator permissions. This group is automatically maintained and users and roles in this group cannot be changed.

On the Hybrid Cloud Console navigate to Red Hat Hybrid Cloud Console > the **Settings** icon (^(a)) > Identity & Access Management > User Access > Groups to see the current groups in your account. This view is limited to the Organization Administrator.

1.1.1.2. Predefined roles assigned to groups

The **Default access** group contains many of the predefined roles. Because all users in your organization are members of the **Default access** group, they inherit all permissions assigned to that group.

The **Default admin access** group includes many (but not all) predefined roles that provide update and delete permissions. The roles in this group usually include **administrator** in their name.

On the Hybrid Cloud Console navigate to Red Hat Hybrid Cloud Console > the **Settings** icon (‡) > Identity & Access Management > User Access > Roles to see the current roles in your account. You can see how many groups each role is assigned to. This view is limited to the Organization Administrator.

See User Access Configuration Guide for Role-based Access Control (RBAC) for additional information.

1.1.2. Access permissions

The **Prerequisites** for each procedure list which predefined role provides the permissions you must have. As a user, you can navigate to Red Hat Hybrid Cloud Console > the **Settings** icon (۞) > My User Access to view the roles and application permissions currently inherited by you.

If you try to access Insights for Red Hat Enterprise Linux features and see a message that you do not have permission to perform this action, you must obtain additional permissions. The Organization Administrator or the User Access administrator for your organization configures those permissions.

Use the Red Hat Hybrid Cloud Console Virtual Assistant to ask "Contact my Organization Administrator". The assistant sends an email to the Organization Administrator on your behalf.

1.1.3. User Access roles for remediations users

The following roles enable standard or enhanced access to remediations features in Insights for Red Hat Enterprise Linux:

- **Remediations viewer.** The Remediations viewer role is included in the Default access group. The Remediation viewer role permits access to view existing playbooks for the account and to create new playbooks. Remediations viewers cannot execute playbooks on systems.
- **Remediations administrator.** The Remediations administrator role permits access to all remediations capabilities, including remotely executing playbooks on systems.

CHAPTER 2. ENABLING HOST COMMUNICATION WITH INSIGHTS

Before you can execute playbooks on remote systems from Red Hat Insights for Red Hat Enterprise Linux, your systems have to be able to communicate with Red Hat Insights.

- For Red Hat Enterprise Linux systems that are not managed by Red Hat Satellite, you should follow the procedure below to enable the rhc client on those systems.
- For systems that are managed by Satellite, you will configure Cloud Connector on the host servers for those systems. :context: host-communication-with-insights

2.1. ENABLING THE RHC CLIENT ON SYSTEMS DIRECTLY MANAGED **BY INSIGHTS**

To be able to execute remediation playbooks from Insights for Red Hat Enterprise Linux, the rhc client must be enabled on the systems in your infrastructure. The **rhc connect** command does this by registering (RHEL8.6 and later, and 9.0 and later) systems with Red Hat Subscription Manager and Red Hat Insights, and enabling remote host configuration (rhc) features in Insights for Red Hat Enterprise Linux.

Prerequisites

• Sudo access on the Red Hat Enterprise Linux host system

Connect rhc on RHEL8.5 systems

Remote host configuration on RHEL 8.5 has dependencies of **ansible** and **rhc-worker-playbook**. To install the dependencies, you must first register with Subscription Manager.

• Use the following commands to enable rhc on RHEL 8.5 systems.

[root]# subscription-manager repos --enable ansible-2.9-for-rhel-8-x86 64-rpms [root]# dnf -y install ansible rhc-worker-playbook-0.1.5-3.el8_4 [root]# rhc connect

Connect rhc on RHEL8.6 and later systems

• Use the following commands to enable rhc on RHEL8.6 and later systems.

[root]# dnf -y update rhc [root]# dnf -y install rhc-worker-playbook [root]# rhc connect

Connect rhc on RHEL9.0 and later systems

• Use the following commands to enable rhc on RHEL9.0 and later systems.



[root]# dnf -y install rhc rhc-worker-playbook [root]# rhc connect

Additional resources

- After enabling rhc, you can manage the configuration at Red Hat Hybrid Cloud Console > Red Hat Insights > Inventory > System Configuration > Remote Host Configuration (RHC).
- For complete rhc documentation, see Remote Host Configuration and Management.

2.2. ENABLING CLOUD CONNECTOR FOR CONTENT HOSTS MANAGED BY SATELLITE

You can remediate issues on Satellite-managed content hosts remotely from the Insights for Red Hat Enterprise Linux user interface in the Red Hat Hybrid Cloud Console. Remote remediation from Insights requires that your first configure the Cloud Connector plugin on the Satellite Server.



IMPORTANT

If you want to manage and execute host remediations completely from the Satellite web console, then you do not need to enable the Cloud Connector plugin.

The following prerequisites are comprehensive for Satellite Server configuration:

Prerequisites

- Satellite must be version 6.9 or later.
- You have root access to the Satellite server.
- The content hosts that are managaged by the satellite should have the Insights client installed and turned on. See the reference section of this documentation for Insights client installation and enablement procedures.
- Import a Subscription Manifest into Satellite. For more information, see Importing a Subscription Manifest into Satellite Server in the Red Hat Satellite Content Management Guide.
- Register your hosts to Satellite using an activation key to attach Red Hat subscriptions. For more information, see Registering Hosts in the Red Hat Satellite *Managing Hosts* guide.

2.2.1. Configuring Cloud Connector and uploading your Satellite Server content host inventory to Red Hat Insights

Before you can run remediation playbooks remotely from Insights, you must install and configure the Cloud Connector plugin on Satellite Server. Perform the following tasks to install, configure, and verify the configuration of Cloud Connector.

Procedure

- 1. On Satellite Server, enable the **remote-execution** plugin by entering one of the following commands, based on your version of Satellite Server.
 - a. On Satellite Server 6.12 and newer

[root]# satellite-installer --foreman-proxy-plugin-remote-execution-script-install-key true

b. On Satellite Server 6.9 - 6.11

[root]# satellite-installer --foreman-proxy-plugin-remote-execution-ssh-install-key true



NOTE

Configuring Cloud Connector requires that the satellite perform a remote execution on itself. This is why the first step is to enable the **remote-execution** script or plugin.

- 2. In the Satellite Server web UI, navigate to **Configure > Red Hat Cloud > Inventory Upload** Verify that the **Automatic Inventory Upload** switch is turned **ON**, which is the default setting.
- 3. **Optionally:** Toggle the **Obfuscate host names** switch to the **ON** position to hide host names that Satellite Server reports to the Hybrid Cloud Console.



NOTE

The Obfuscate host names setting only affects **rh_cloud** reports. If you want to obfuscate hostnames *and* IP addresses, you should set obfuscation in the Insights client configuration. Satellite knows how to read this configuration, and will follow along. See *Client Configuration Guide for Red Hat Insights* sections, *Obfuscating the host name* and *Obfuscating the IPv4 address*.

Automatic inventory upload and Obfuscate host names are global settings. They affect content hosts that belong to all organizations.

- 4. Click **Configure Cloud Connector**. A Notice dialog box warns you that this action also enables auto reports upload. Click **Confirm**.
- 5. Wait for progress to finish. This should take about one minute. Go to **Jobs > Configure Cloud Connector** to see the job.

Eventually, you will see the satellite in Red Hat Hybrid Cloud Console > the **Settings** icon (O) > Integrations, in the **Red Hat** tab. Allow up to one hour after the job is visible in the Satellite web console.

The bottom of the **Inventory Uploads** page shows the name of your organization; hovering over it will turn the area grey. Clicking on the name will cause it to expand, showing a **Generating** tab and **Uploading** tab where one can monitor the progress of the upload.

- Click Restart to generate a data payload from each of the content hosts that have Insights client running, and upload your host inventory to Insights for Red Hat Enterprise Linux. Repeat this step, clicking Restart for each organization for which you want to upload a content host inventory.
- 7. Set Auto sync for the organization under **Configure > Red Hat Cloud**(after Sat 6.11) **> Insights** using the toggle in the upper right of the screen.

Verification

To verify that the upload was successful, log into Red Hat Hybrid Cloud Console > Red Hat Enterprise Linux > Red Hat Insights > Inventory and search for the **satellite_id** tag for your content hosts.

Optionally, push the **Sync inventory status** button and wait for the task to finish. It will show you the number of content hosts recognized by Insights inventory.

CHAPTER 3. CREATING AND MANAGING REMEDIATION PLAYBOOKS IN INSIGHTS

The workflow to create playbooks is similar in each of the services in Insights for Red Hat Enterprise Linux. In general, you will fix one or more issues on a system or group of systems.

Playbooks focus on issues identified by Insights services. A recommended practice for playbooks is to include systems of the same RHEL major/minor versions because the resolutions will be compatible.

3.1. CREATING A PLAYBOOK TO REMEDIATE A CVE VULNERABILITY ON RHEL SYSTEMS

Create a remediation playbook in the Red Hat Insights vulnerability service. The workflow to create a playbook is similar for other services in Insights for Red Hat Enterprise Linux.

Prerequisites

• You are logged into the Red Hat Hybrid Cloud Console.



NOTE

No enhanced User Access permissions are required to create remediation playbooks.

Procedure

- 1. Navigate to the Security > Vulnerability > CVEs page.
- 2. Set filters as needed and click on a CVE.
- 3. Scroll down to view affected systems.
- 4. Select systems to include in a remediation playbook by clicking the box to the left of the system ID.



NOTE

Include systems of the same RHEL major/minor version, which you can do by filtering the list of affected systems.

- 5. Click the **Remediate** button.
- 6. Select whether to add the remediations to an *existing* or *new* playbook and take the following action:
 - a. Click Add to existing playbook and select the desired playbook from the dropdown list, OR
 - b. Click Create new playbook and add a playbook name.
 - c. Click Next.
- 7. Review the systems to include in the playbook, then click **Next**.
- 8. Review the information in the Remediation review summary.

- a. By default, **autoreboot** is enabled. You can disable this option by clicking **Turn off autoreboot**.
- b. Click Submit.

Verification step

- 1. Navigate to Automation Toolkit > Remediations.
- 2. Search for your playbook. You should see your playbook.

3.1.1. Creating playbooks to remediate CVEs with security rules when recommended and alternate resolution options exist

Most CVEs in Red Hat Insights for RHEL will have one remediation option for you to use to resolve an issue. Remediating a CVE with security rules might include more than one resolution a recommended and one or more alternate resolutions. The workflow to create playbooks for CVEs that have one or more resolution options is similar to the remediation steps in the advisor service.

For more information about security rules, see Security rules, and Filtering lists of systems exposed to security rules in Assessing and Monitoring Security Vulnerabilities on RHEL Systems .

Prerequisites

• You are logged into the Red Hat Hybrid Cloud Console.



NOTE

You do not need enhanced User Access permissions to create remediation playbooks.

Procedure

- 1. Navigate to Security > Vulnerability > CVEs
- 2. Set filters if needed (for example, filter to see **CVEs with security rules** to focus on issues that have elevated risk associated with them). Or, click the CVEs with security rules tile on the dashbar. Both options show in the example image.

CVEs 🛛

		CVEs 36	with known	exploits	(CVEs with security rules)
		> System	I or more 3	Security rules	s 💌 Has sec	Filter by security rules 👻	rule
3.	Clie	ck a CVE in	the list.	÷			
		>	CVE-2021-403	4	25 Jan	2022 Umportant	7.8

4. Scroll to view affected systems, and select systems you want to include in a remediation playbook by clicking the box to the left of the system ID on the **Review systems** page. (Selecting one or more systems activates the Remediate button.)



NOTE

Known exploit) Security rule

Recommended: Include systems of the same RHEL major or minor version by filtering the list of affected systems.

- 5. Click Remediate.
- 6. Decide whether to add the remediations to an existing or new playbook by taking one of the following actions:
 - Choose **Add to existing playbook** and select the desired playbook from the dropdown list, OR
 - Choose **Create new playbook**, and add a playbook name. For this example, HCCDOC-392.
- 7. Click Next. A list of systems shows on the screen.
- 8. Review the systems to include in the playbook (deselect any systems that you do not want to include).
- 9. Click **Next** to see the **Review and edit actions**page, which shows you options to remediate the CVE. The number of items to remediate can vary. You will also see additional information (that you can expand and collapse) about the CVE, such as:
 - Action: Shows the CVE ID.

- **Resolution:** Displays the recommended resolution for the CVE. Shows if you have alternate resolution options.
- Reboot required: Shows whether you must reboot your systems.
- Systems: Shows the number of systems you are remediating.
- 10. On the **Review and edit actions**page, choose one of two options to finish creating your playbook:
 - **Option 1:** To review all of the recommended and alternative remediation options available (and choose one of those options):
 - a. Select **Review and/or change the resolution steps for this 1 action**or similar based on your actual options.

Remediate with Ansible Add actions to an Ansible Playbook						
 Select playbook Review systems Review and edit actions 	Review and edit actions You have selected 1 item to remediate. 1 of 1 item allows for you to chose from multiple resolution steps. Review and/or change the resolution steps for this 1 action.					
4 Remediation review	Action I Resolution I	Reboot required 🌐	Systems			
	CVE-2021- [TEMPORARY MITIGATION] Block pkexec with emp 4034 first argument with systemtap 1 alternate resolution	ty Not required	6			
	 Accept all recommended resolution steps for all actions You may modify reboot status to manual reboot in the next step, or fr 	om the playbook.				

- b. Click Next.
- c. On the **Choose action: <CVE information>** page, click a tile to select your preferred remediation option. The bottom edge of the tile highlights when you select it. The recommended solution is highlighted by default.

Remediate with A Add actions to an Ansible Playb	nsible ^{ook}	
 Select playbook Review systems Review and edit actions Choose actions 	Choose action: CVE_2021_4034_POLKIT Review the possible resolution steps and select which to add to your pl t actions Resolution affects 6 systems	add to your playbook.
CVE_2021_4034_PO LKIT 5 Remediation review	[TEMPORARY MITIGATION] Block pkexec with empty first argument with systemtap Resolution from "CVE-2021-4034" Reboot not required	Update polkit to fix CVE-2021-4034 Resolution from "CVE-2021-4034" Reboot not required
	Next Back Cancel	

d. Click Next.

- **Option 2:** To accept all recommended remediations:
 - Choose Accept all recommended resolutions steps for all actions

Remediate with A	nsible					
Add actions to an Ansible Playbo	pok					
 Select playbook Review systems Review and edit actions 	Review and edit actions You have selected 1 item to remediate. 1 of 1 item allows for you to chose from multiple resolution steps. Review and/or change the resolution steps for this 1 action.					
4 Remediation review	Action 1 Resolution 1	Reboot required 🗍	Systems 🗍			
	CVE-2021- [TEMPORARY MITIGATION] Block pkexec with empty 4034 first argument with systemtap 1 alternate resolution	Not required	6			
	 Accept all recommended resolution steps for all actions You may modify reboot status to manual reboot in the next step, or from 	the playbook.				

- 11. Review information about your selections and change options for autoreboot of systems on the **Remediations review** page. The page shows you the:
 - Issues you are adding to your playbook.
 - Options for changing system autoreboot requirements.
 - Summary about CVEs and resolution options that to fix them.

1	Select playbook	Remed	iation reviev	v			
2 3 4	Review systems Review and edit actions Choose actions	Issues listed below will be added to the playbook HCCDOC-392. The playbook HCCDOC-392 does not auto reboot systems. Turn on autoreboot					
	CVE_2021_4034_PO LKIT		Action	Resolution	Reboot required 1	Systems	
9	Remediation review	>	CVE-2021- 4034	[TEMPORARY MITIGATION] Block pixexec with empty first argument with systemtap	Not required	6	

- 12. Optional. Change autoreboot options on the **Remediation review** page, if needed. (Autoreboot is enabled by default, but your settings might vary based on your remediation options.)
- 13. Click **Submit**. A notification displays that shows the number of remediation actions added to your playbook, and other information about your playbook.

Verification step

1. Navigate to Automation Toolkit > Remediations

- 2. Search for your playbook.
- 3. To run (execute) your playbook, see Executing remediation playbooks from Insights for Red Hat Enterprise Linux.

3.2. MANAGING REMEDIATION PLAYBOOKS IN INSIGHTS FOR RED HAT ENTERPRISE LINUX

You can download, archive, and delete existing remediation playbooks for your organization. The following procedures describe how to perform common playbook-management tasks.

Prerequisites

• You are logged into the Red Hat Hybrid Cloud Console.



NOTE

No enhanced permissions are required to view, edit, or download information about existing playbooks.

3.2.1. Downloading a remediation playbook

Use the following procedure to download a remediation playbook from the Insights for Red Hat Enterprise Linux application.

Procedure

- 1. Navigate to Automation Toolkit > Remediations.
- 2. Locate the playbook you want to manage and click on the name of the playbook. The playbook details are visible.
- 3. Click the **Download playbook** button to download the playbook YAML file to your local drive.

3.2.2. Archiving a remediation playbook

You can archive a remediation playbook that is no longer needed, but the details of which you want to preserve.

Procedure

- 1. Navigate to Automation Toolkit > Remediations.
- 2. Locate the playbook you want to archive.
- 3. Click on the options icon (:) and select **Archive playbook**. The playbook is archived.

3.2.3. Viewing archived remediation playbooks

You can view archived remediation playbooks in Insights for Red Hat Enterprise Linux.

Procedure

- 1. Navigate to Automation Toolkit > Remediations.
- 2. Click the **More options** icon that is to the right of the Download playbook button and select Show archived playbooks.

3.2.4. Deleting a remediation playbook

You can delete a playbooks that is no longer needed.

Procedure

- 1. Navigate to Automation Toolkit > Remediations.
- 2. Locate and click on the name of the playbook you want to delete.
- 3. On the playbook details page, click the **More options** icon and select **Delete**.

3.2.5. Monitoring remediation status

You can view the remediation status for each playbook that you execute from the Insights for Red Hat Enterprise Linux remediations service. The status information tells you the results of the latest activity and provides a summary of all activity for playbook execution. You can also view log information for playbook execution.

Prerequisites

• You are logged into the Red Hat Hybrid Cloud Console.

Procedure

- 1. Navigate to Automation Toolkit > Remediations. The page displays a list of remediation playbooks.
- 2. Click on the name of a playbook.
- 3. From the **Actions** tab, click any item in the **Status** column to view a pop-up box with the status of the resolution.

To monitor the status of a playbook in the Satellite web UI, see Monitoring Remote Jobs in the Red Hat Satellite *Managing Hosts* guide.

CHAPTER 4. EXECUTING REMEDIATION PLAYBOOKS

After you create a remediation playbook, you can download and run the playbook using your organization's Ansible workflow, or execute the playbook on remote systems from the Insights for Red Hat Enterprise Linux application.

4.1. EXECUTING REMEDIATION PLAYBOOKS FROM THE INSIGHTS USER INTERFACE

After installing the rhc client on systems in your infrastructure, you can execute remediation playbooks on remote RHEL systems, directly from the Insights for Red Hat Enterprise Linux application.

Prerequisites

- You must be logged in to the Red Hat Hybrid Cloud Console.
- You must be a member of a User Access group with the **Remediations administrator** role.

Procedure

- 1. Navigate to Automation Toolkit > Remediations.
- 2. Select a remediation playbook to run and click on the playbook name.
- 3. Click the **Execute playbook** button.
- 4. On the popup, click on the **Execute playbook on systems** button. The playbook runs on those systems.

4.2. EXECUTING REMEDIATIONS FROM THE SATELLITE USER INTERFACE

You can also remediate using the Satellite User Interface.

Prerequisites

- You are a **Sources Administrator**.
- You are a **Remediations Administrator**.
- You have completed Host registration using the Insights client.

For specific instructions, see Creating an Insights Remediation Plan for Hosts in the Satellite Managing Hosts documentation.



NOTE

When you introduce a new host into your Satellite inventory, by means of provisioning or registration, two automatic background tasks will initiate. It will take 24 hours for these tasks to complete. This is a typical time frame for the automatic synchronization.

If you identify security issues or another scenario that warrants not waiting 24 hours for the automatic sync, you can manually synchronize by clicking the sync button in the UI. This manual sync will complete in a few minutes.

To see the procedures for enabling automatic and manual synchronization, see the Configuring Synchronization of Insights Recommendations for Hosts in the Satellite documentation.

CHAPTER 5. USING PATCH TEMPLATES FOR REMEDIATIONS

The Red Hat Insights patch application supports scheduled patching cycles.

Patch templates do not affect **yum/dnf** operations on the host, but they allow you to refine your patch status reporting in Red Hat Insights. You can use the templates to create remediation playbooks for simple patch cycles.

5.1. USING PATCH TEMPLATES WITH REMEDIATIONS

Patch templates can include one or more remediations that you want to apply to multiple systems. You can create a patch template to update a group of systems in a test environment, and use the same patch template to update systems in a production environment on a different day.

For more information about creating and using patch templates with remediations, refer to *System Patching Using Remediation Playbooks*.



NOTE

After you apply a patch template to the systems you assign, you will not see more recently published advisories that apply to those systems. Use Red Hat Hybrid Cloud Console notifications to ensure that you remain aware of newly published advisories that might affect your infrastructure.

For more information about notifications in the Red Hat Hybrid Cloud Console, see *Configuring notifications on the Red Hat Hybrid Cloud Console*.

CHAPTER 6. REFERENCE

The following topic are related to the configuration, creation, and management of Insights remediation playbooks.

6.1. INSTALLING THE INSIGHTS CLIENT ON SATELLITE SERVER CONTENT HOSTS

The Insights client comes preinstalled on most versions of Red Hat Enterprise Linux; however, if you have to install it, use this procedure to install the Insights client on each system.

Prerequisites

• Register your hosts to Satellite If you already have Red Hat Enterprise Linux hosts, you can use the Global Registration Template to register them to Satellite. For more information, see Registering hosts to Satellite.

Procedure

1. Install the Insights for Red Hat Enterprise Linux client:

yum install insights-client

2. Register the host to Insights for Red Hat Enterprise Linux:

insights-client --register

3. Repeat these steps on each host.

Alternatively, you can use the **RedHatInsights.insights-client** Ansible role to install the Insights client and register the hosts. For more information, see Using Red Hat Insights with Hosts in Satellite in the Red Hat Satellite *Managing Hosts* guide.

6.2. CONFIGURING CLOUD CONNECTOR AFTER UPGRADING SATELLITE SERVER 6.10 TO 6.11



NOTE

This only applies to upgrades from Satellite version 6.10 to 6.11. Refer to the Upgrading and Updating Red Hat Satellite guide for more information.

To configure Cloud Connector after upgrading the Satellite Server, click **Configure Cloud Connector** button from **Configure > RH Cloud - Inventory Upload**to enable it on the new version of Satellite Server. Simultaneously, you are required to remove the previous source from the cloud manually on the Red Hat Hybrid Cloud Console after upgrading your Satellite Server.

Once the Cloud Connector is configured, it will remove the receptor bits and install the RHC bits. At the same time, the Cloud Connector announces all the organizations in the Satellite to the source and is ready to receive the connections.

6.3. DISABLING DIRECT REMEDIATIONS ON A SATELLITE SERVER CONTENT HOST

By default the parameter is not set on each host. It is **True** for the hostgroup to allow the execution of playbooks by default on the Cloud Connector. Note that all the hosts that are present in that particular organization inherit the same parameters.

When the Satellite receives the remediation playbook run request from Cloud Connector, that request has a list of hosts where it should execute.

Complete the following step to ensure the playbook run does not get invoked from the cloud on a single host.

Procedure

- 1. Go to Hosts menu > All Hosts in the Satellite web UI.
- Locate the host and click the Edit button > Parameters taband set the enable_cloud_remediations parameter to False on that host.

6.4. DISABLING DIRECT REMEDIATION ON A SATELLITE SERVER CONTENT HOST GROUP

By default the parameter is not set in the *system*. It is **True** *for the host group* to allow the execution of playbooks by default with the Cloud Connector.



NOTE

All the hosts that are present in that particular organization will inherit the same parameters.

Optionally, an Organization Administrator can disable the cloud remediations for the whole organization or host group. To disable remediations, change the **Global Parameter** in the Red Hat Satellite User Interface. Use the following steps to make this edit.

Procedure

- 1. Navigate to the Satellite Dashboard.
- 2. Click **Configure** on the left navigation.
- 3. Click Global Parameters.
- 4. Click Create Parameter.
- 5. In the Name field, enter enable_cloud_remediations.
- 6. In the Value field, enter false.
- 7. Click Submit.

Verification step

Find your new parameter listed in the Global Parameters table.

PROVIDING FEEDBACK ON RED HAT DOCUMENTATION

We appreciate and prioritize your feedback regarding our documentation. Provide as much detail as possible, so that your request can be quickly addressed.

Prerequisites

• You are logged in to the Red Hat Customer Portal.

Procedure

To provide feedback, perform the following steps:

- 1. Click the following link: Create Issue
- 2. Describe the issue or enhancement in the **Summary** text box.
- 3. Provide details about the issue or requested enhancement in the **Description** text box.
- 4. Type your name in the **Reporter** text box.
- 5. Click the **Create** button.

This action creates a documentation ticket and routes it to the appropriate documentation team. Thank you for taking the time to provide feedback.